



Following the issued Health Protocol, which concerns the protection measures for customers and employees in tourist accommodations, we would like to inform you about the following:

- 1) Check In will take place after 15:00 and check out until 11:00 o'clock. Give us time to clean and disinfect the area.
- 2) Thorough cleaning and disinfection of the camping area, but also of the accommodations in particular will take place, before each arrival. Steam cleaners are used in mattresses, curtains, fabrics, other surfaces and medicines with Sodium hypochlorite at a concentration of 0.1%, Ethanol 70% and Hydrogen Peroxide 0.5% , according to the instructions of EODY.
- 3) In our effort to reduce as much as possible the contact with your space, the daily cleaning in the accommodations will not take place. There will be cleaning tools in every accommodation you can use yourself.
- 4) Clean sheets and towels in the accommodations will be provided on your request. You will deliver to us the used ones in a special bag, which we will supply to you and you will receive the clean ones which you will place yourself.
- 5) The camping reception keeps a file under its responsibility, for all the customers of the campsite - name, nationality, date of arrival and departure, contact details (address, telephone, email).
- 6) The social distance of 1.5 meters must be observed in all indoor and outdoor areas between people who do not live in the same accommodation or do not belong to the same family. In the facilities of the indoor covered common areas of the campsite, the social distance of 1.5 meters should be maintained between the individuals, who will simultaneously use the fabric mask.
- 7) It is not allowed to enter, pass, stay, as well as the use of the campsite facilities by non-residents in the accommodation. Non-residents will be able to use the adjacent beach without going through the campsite.

Respecting the situation, the management and staff of Camping Castello guarantee you that they will take all necessary measures for your safety.